Certification path

TS PLUS REMOTE ACCESS *(at your own pace)*

Deploy remote access to Windows applications, from the first server to the farm.

v17 to v19 update to Remote Access 19.50.11.10 in progress	**1 to 4 hours** About 1 hour for the required Do activities only, about 4 hours with Watch and Try	**3 stages · 9 skills** in Watch, Try and Do	**15 Do** required Do activities	**Free** online, free account

Before you start

Who it is for

- IT administrators and technicians, service providers, partners and resellers.
- No prior TSplus experience required.

What you need to know

- Know how to manage a Windows server (local accounts, sessions).
- Know networking basics: ports, port forwarding, DNS.

To take the training

- A free Academy account, no credit card.
- Nothing to install: all practice takes place in simulations, in your browser.
- A computer is recommended.

Hands-on practice

- Discover the user side: the public demo server.
- Practice administration: the free 15-day trial, on your own test server, with administrator access.
- For a farm: the Enterprise edition on every server.

How it works *watch, try, do*

Watch
Watch the guided demonstration.

Try
Practice the steps in the simulation, with hints.

Do
Perform the task and answer the questions, without help: this is the assessment.

- Watch and Try are for practice: they do not count toward certification.
- The 15 required Do activities count toward the certificate and the badge.
- The Do activities of the Install modules are optional: they let you test yourself.
- In Do, you cannot go back once you have answered. If you do not pass, restart the Do activity.
- Take the path in several sessions: each Do you pass stays validated.

To record your result At the end of a module, click Exit in the module, then Exit activity at the top right. Do not close the tab directly. A passed required Do shows "Done" next to its title.

Certification

Pass each of the 15 required Do activities with a score of 80% or higher.

You receive:

- a personalized PDF certificate, to download from the Your certification tab, after a short training survey;
- the verifiable TSplus Remote Access Expert Open Badge, to add to Open Badge Passport.

Holders are certified by TSplus. The certificate and the badge reward the whole path: there is no badge for each Do. The assessment covers the tasks performed in the simulation.



Program *3 stages, 9 skills*

SKILL: WHAT YOU WILL BE ABLE TO DO	ACTIVITIES (MOODLE TITLES)	WATCH · TRY · DO	DO FOR CERTIFICATION
1. Deploy			
Install Install Remote Access on a ready server. Choose one of the two installations: Remote Access alone or TSplus Bundle. Optional Do, it does not count toward the certificate.	Deployment Prerequisites: Environment Readiness v19 Install, Update, and Activate Remote Access & Add-Ons v17 or Install, Update and Activate TSplus Bundle & Add-Ons v17	15 · 2 · 4 min	0 (optional)
Configure Configure the server for first user access.	Perform the Basic Configuration of TSplus Remote Access v19 v19	6 · 12 · 14 min	1
2. Deliver access			
Applications Make business applications available to the right users.	Advanced Applications Management v19	10 · 3 · 3 min	1
Devices Configure connection clients for each type of user device.	Generate Secure Connection Clients v19 TSplus Remote Access App: Installation, Configuration RA V18 v18	13 · 14 · 13 min	2
Web Access Provide access to applications from a web browser.	Built-in Web Server Management v18 Customize your Web Application Portal v17 Set Up HTML5 Client: Compatibility and Features RA V18 v18	27 · 6 · 5 min	3
Printing Set up printing from remote sessions to local printers.	Remote Print Solutions v19	6 · 1 · 1 min	1
Sessions Manage user sessions and their exchanges with the local device.	Server Management Tasks v17 Manage File Transfers and Secure Folder Sharing v18 Open URLs and Files on Client Side v18	18 · 6 · 8 min	3
3. Secure and scale			
Security Secure access to the Remote Access server. This skill builds on the security settings covered throughout the path.	Secure a TSplus Server v17 v17	8 · 2 · 3 min	1
Farm Deploy a load-balanced server farm. A farm requires the Enterprise edition on every server.	Set Up the Server Farm RA v18 v18 Load Balancing & Performance Optimization v18 v18 Reverse Proxy & Secure Server Access V18 v18	32 · 7 · 8 min	3
Path total		**135 · 53 · 59 min**	**15**

Times shown in Moodle for each activity, rounded to the minute, excluding resources, navigation and retakes. The total counts the 15 required Do activities and the optional Install activities (only one of the two installations). The Remote Access version shown is given for each activity: the path is moving to v19 skill by skill.

Resources

Optional Introduction: use cases, solution chooser, architecture simulator. In each skill: summary sheets, infographics and checklists, in English and often in French, with their version. For a first deployment, keep the Quick Start Checklist v19 at hand. New features ship fast: follow the Remote Access changelog on insights.tsplus.net.

Not in the program

The 2026 web portal with SSO is in beta: optional section, not required for certification, not for production use.

Get started

Open the Remote Access path (log in with your Academy account).